

CALL OF JUAREZ[®]

the CARTEL



UBISOFT[®]

TECHNICAL SUPPORT

Contact Us on the Web: Log into our site at <http://support.ubi.com>.

From this site, you will be able to enter the Ubisoft Solution Center, where you can browse through our Frequently Asked Questions (FAQ) which is our database of known problems and solutions. You can also send in a request for personal assistance from a Technical Support representative by using the **Ask a Question** feature. Most webmail contacts are responded to within two business days.

Contact Us by Phone: You can also contact us by phone by calling **(919) 460-9778**. When calling our Technical Support line, please make sure you are able to access the gaming system you are calling about. Our Technical Support representatives are available to help you **Monday through Friday from 9am–9pm Eastern Time** (excluding holidays). Our support is provided free of charge, however, long distance charges apply.

Pour du service en français, veuillez contacter / Para la ayuda en español llame: (866) 824-6515.

Contact Us by Mail: You can also reach us by standard mail by writing to

Ubisoft Technical Support • 2000 Centre Green Way • Suite 300 • Cary, NC 27513

WARRANTY

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Notice: Ubisoft reserves the right to make improvements in its products at any time and without notice.

Refunds: Ubisoft cannot provide refunds or otherwise process returns for credit of any kind other than an identical product replacement. Any product refund request must occur at the place of purchase, as the individual retail outlets set their own refund policy. This policy covers identical product replacements only.

Product/Documentation Replacements: Please contact a Ubisoft Technical Support Representative directly before sending your product to us. In many cases, a replacement is not the best solution. Our Support Representatives will help you determine if a replacement is necessary or available. You will need to first acquire an RMA (Return Materials Authorization) number to process your return or replacement. **Without an RMA number from a Support Representative, your replacement request will not be processed.**

If we determine a return or replacement is necessary:

Please return the product (media only) along with a check or money order (if necessary) for the amount corresponding to your product (see replacement fees below) made payable to Ubisoft, a copy of the receipt, a brief description of the difficulty you are experiencing, including your name, address (no PO boxes), **RMA number**, and phone number to the address below.

Replacement Fees: Our most recent replacement fee schedule is available online. Please visit <http://support.ubi.com> for an updated price list.

Warranty Address and Contact Information

Phone: 919-460-9778

Hours: 9am–9pm (EST), M–F

Address: Ubisoft Replacements • 2000 Centre Green Way • Suite 300 • Cary, NC 27513

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GETTING STARTED

System Requirements

Supported OS: Windows® XP / Windows Vista® / Windows® 7 (only)
Processor: 2 GHz Intel® Core™2 Duo or AMD Athlon™ 64 X2 (3 GHz Intel Core 2 Duo or AMD Athlon 64 X2 recommended)
RAM: 1 GB Windows XP or 2 GB Windows Vista/7 (2 GB Windows XP or 3 GB Windows Vista/7 recommended)
Video Card: 512 MB DirectX® 9.0c-compatible (see supported list)*
Sound Card: DirectX 9.0c-compliant
DirectX Version: DirectX 9.0c or higher
DVD-ROM: 8x or faster
Hard Drive Space: 8 GB
Peripherals Supported: Windows-compliant mouse, keyboard, headset, optional controller (Xbox 360 Controller for Windows recommended)
Multiplayer: 512 kbps or faster broadband connection
***Supported video cards at time of release:**
NVIDIA® GeForce® 8800/9/100/200/300/400/500 series
ATI Radeon™ HD 3850/4000/5000/6000 series
Laptop versions of these cards may work, but are not supported.
These chipsets are the only ones that will run this game. For the most up-to-date minimum requirement listings, please visit the FAQ for this game on our support website at: <http://support.ubi.com>.

Installation

Installing Call of Juarez®: The Cartel

To install Call of Juarez: The Cartel, insert the DVD into your computer and select "Install" from the Startup screen. Follow the on-screen instructions to install the game on your computer.
After successful installation, you can run the game in one of the following ways:
Double-click the left mouse button on the Play Call of Juarez: The Cartel icon on your desktop if you selected this option during install;
Or: After you insert the Call of Juarez: The Cartel DVD into the drive, the startup program should run automatically. In this case, choose the "Play" option;
Or: Click the Start button, choose Programs and Call of Juarez and then select the Call of Juarez: The Cartel icon.

Uninstalling Call of Juarez: The Cartel

To uninstall Call of Juarez: The Cartel, click on the Start Menu, mouse over Call of Juarez: The Cartel, and then select Uninstall Call of Juarez: The Cartel.

CONTROLS

Move Forward	W
Move Backward	S
Strafe Left	A
Strafe Right	D
Run	Shift
Crouch	Ctrl
Jump	Space
Action	F
Fire Left	Left Mouse Button
Fire Right / Zoom	Right Mouse Button
Select Left Pistol	1
Select Right Pistol	2
Select Both Pistols	3
Select SMG	4
Select Assault Rifle	5
Select Next Weapon	Wheel Up
Select Previous Weapon	Wheel Down
Show Objectives	O
Quick Save	F5
Quick Load	F8
Multiplayer Results	Tab

INTRODUCTION

When a Mexican drug cartel bombs a US law enforcement agency, the US government puts together a special task force to bring them down. As you fight to dismantle the Cartel and unravel the mystery of the bombing, you'll embark on an epic, bloody road trip from the streets of Los Angeles to Ciudad Juarez. Protect your witness and put an end to the Cartel by any means necessary in this modern day Western shooter.

CHARACTERS

Ben McCall

Agency: Los Angeles Police Department **Age:** 57
Weapons of Choice: Revolvers, pistols, heavy machine guns

A 30-year veteran. Two-time winner of the Medal of Valor. Ben McCall is a tough, hard-nosed detective who isn't intimidated by anyone. He has a score to settle with the Mendoza Cartel and wouldn't mind an opportunity to exact some sweet revenge. McCall's intention is to uphold the law...but he doesn't mind crossing a moral boundary or two in the name of justice.

Kim Evans

Agency: Federal Bureau of Investigation **Age:** 25
Weapons of Choice: Rifles, sniper rifles

Kim Evans is no stranger to violence. After growing up in the ghettos of South Central LA and experiencing the gang-related deaths of her two older brothers, she worked her way out of poverty; first earning a full-ride scholarship to college and then landing a coveted spot in a new training program with the FBI. She is an intelligent, street-savvy agent who knows how to get the job done. Ruthless with a rifle, she demands respect from her partners, and will stop at nothing to bring the Cartel leaders to their knees.

Eddie Guerra

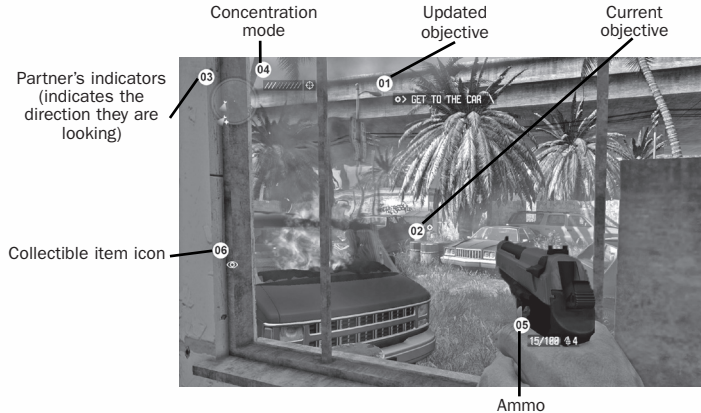
Agency: Drug Enforcement Administration **Age:** 37
Weapons of Choice: Submachine guns, rifles, shotguns

After growing up on the streets of East LA and serving his country in Iraq, Eddie Guerra has established himself as one of the top DEA agents in the country. A smooth-talking ladies' man and renowned gambler, Guerra is a risk taker in all aspects of his life. He has no qualms about taking out bad guys and lives by the motto "the end justifies the means."

THE GAME

Choose Campaign to play through the story alone or with up to two friends online, or select Multiplayer to launch a network game with up to 12 players.

In-Game HUD



COOPERATIVE CAMPAIGN

Concentration Mode

By killing enemies, you will progressively fill a gauge, which will enable you to enter Concentration mode, allowing you to slow time while you shoot at your enemies.

Team Cover

The Team Cover feature allows you to progress through an area while under enemy fire. Move to the designated area and wait for your partner's orders before advancing.

Car Chases

When entering a vehicle, players have the ability to sit in the driver's seat while their partners take the front and back seats to shoot down the enemy.

Healing System

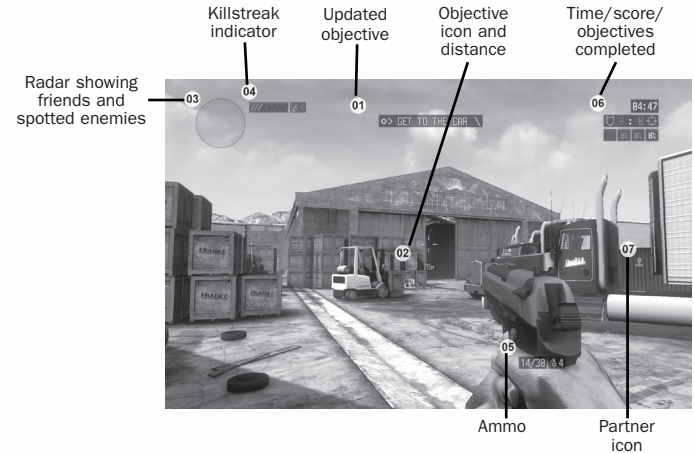
If you take any damage, the screen will progressively turn red until you die. To regenerate health, you must take cover and wait for the screen to clear. If you are gravely injured, a teammate will need to revive you.

Secret Agenda

In certain missions, players are provided with a "secret agenda" to accomplish before the end of the level. You will be rewarded with XP and new abilities by accomplishing these missions undetected.

COMPETITIVE MULTIPLAYER

In-Game HUD



Play as a cop or as a criminal on conflicting sides of the law. Objective-driven gameplay develops your character with customizable features as you cooperate to fight crime or build an empire of evil.

The partner system will choose the best partner possible (a friend, a teammate, a player of similar skill, etc.).

Partners will spawn near you, knowing your precise location, and automatically exchange intel on targeted enemies; e.g., the enemies your partner sees on-screen are marked for you, and you can flank them. The partner system will also provide perks, like helicopter support after only a few kills.

Game Modes

Objective-based: Participate in chains of objective-driven events connected to realistic stories that reference the real-life struggle between criminals and the police.

Team Deathmatch: Fight alongside your teammates to rack up the most kills.

Setting Up for Online Play

In order to be able to connect to other players, make sure that you have allowed the game on your firewall. Ports that need to be opened are 27435, 32551, 32601, and 43112.

Register Your Game for Insider Access!

It's painless, we swear. Not to mention you'll enjoy all the benefits of registration, including:

- Exclusive first access to in-game content: maps, skins, and downloads
- A wealth of news updates and pre-release game information
- Community involvement through official forums and blogs
- Invitations to join private betas and preview upcoming game demos
- Access to an extensive library of game walkthroughs and help files
- So much more!

Just go to www.ubireg.com to get started.

Thanks,
The Ubisoft Team

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CD-Key

